



BETWEEN THE LINES NEWSLETTER

ISSUE 7

FALL 2026

GET INVOLVED IN 2027

We're already looking ahead to 2027, and sponsorship opportunities are now open! Supporting SC811 through sponsorship is a great way to increase your business's visibility while helping us continue our damage prevention education and outreach efforts. From logo placement on our website and educational materials to recognition at training events and opportunities to sponsor regional events, there are several ways to get your business involved.

Looking for ways to get involved beyond sponsorship?

We're also welcoming businesses interested in partnering with us for our 2027 events! Whether you have a great space to host an event, want to support SC811's outreach efforts, or have an idea for how we can work together, we'd love to hear from you. Reach out soon to explore the opportunities available for next year.

[EXPLORE 2027
SPONSORSHIP
OPPORTUNITIES](#)



What's The Scoop?

It's fall, y'all! We're happy to see cooler temperatures making their way across the Carolinas. As summer comes to a close, notification activity typically begins to slow down. This makes fall a great time to look back on the busy digging season and prepare for what's ahead.

Even as notification volumes change, our focus on damage prevention education continues. Our Public Awareness team offers [Tailgate Talks](#) and customized training sessions to help crews stay informed and reinforce safe digging practices. If your team could use a refresher, we'd love to connect and schedule a session.

As we head into the final months of the year, take a moment to review your Exactix account. Keeping your contact information current helps ensure you receive important SC811 communications. It's also a good time to review any completed work and close out tickets that are no longer needed. These small steps help keep your account and ticket information up to date.

This Month's Must-Know

October is Cybersecurity Month

October is Cybersecurity Awareness Month, a reminder that protecting sensitive information and staying alert online is everyone's responsibility. From recognizing suspicious emails to using strong passwords, small steps can make a big difference in keeping your information and systems secure. Take a moment this month to review your cybersecurity habits and help keep your organization protected.



This Issue:

- Cybersecurity Awareness Month
- 2027 Sponsorship
- Large Projects Update



Large Projects

Large Projects continue to be an important part of the changes introduced on May 22, and we're already seeing some encouraging trends in our data. One area we've been watching closely is No Shows. Monthly totals started around 60,000 in March and April before declining to approximately 53,000 in May and June, 38,000 in July, and 33,000 in August. That represents an approximate 45% decrease in No Shows from March and April to August. With 428 Large Projects currently in the system, we're continuing to monitor the impact of these projects and the changes they bring to the notification process.

We also recently released an Exactix update that includes several improvements to the Large Project process. The Meetings section now has its own dedicated tab, complete with a link to the sample template, while Phases & Agreements now share a tab for easier access and navigation. These updates are designed to make managing Large Projects more streamlined and provide users with helpful resources along the way.

Have a Large Project coming up? Visit Exactix to enter your project and get started [here](#).



UCC Meetings in your area every month!

[VIEW ALL 2026 EVENTS](#)

Mark of the Month: Yellow

Yellow markings indicate underground gas, oil, steam, petroleum, or other gaseous materials. Knowing your utility marking colors helps you recognize what's below the surface and dig safely.



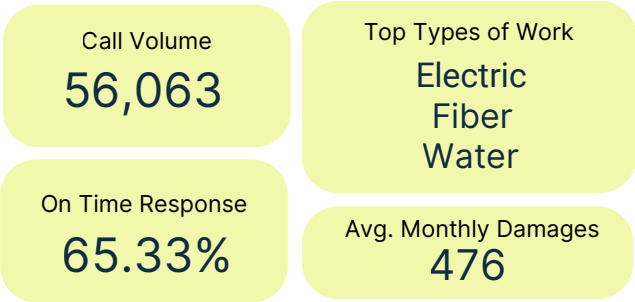
FALL SAFETY TIP

Fall is a great time to get your yard ready for the next season. Whether you're planting trees, adding shrubs, or installing new landscaping, remember to contact 811 before you dig. A little planning now can help prevent underground utility damage later.

Annual Notification Change - Quarter 3



2026 Quarter 3 Stats



2026 Holiday Calendar

January 1st	New Year's Day
January 19th	Martin Luther King, Jr. Day
February 16th	Presidents Day
May 11th	Confederate Memorial Day
May 25th	Memorial Day
July 3rd	Independence Day

September 7th	Labor Day
November 11th	Veteran's Day
November 26th	Thanksgiving Day
November 27th	Day after Thanksgiving
December 24th	Christmas Eve
December 25th	Christmas Day
December 28th	Day after Christmas

These are legal holidays. SC811 will be open and the 3 full working day notice will be calculated from the next business day.

