



BETWEEN THE LINES NEWSLETTER

ISSUE 3

FALL 2025

TAILGATE TALKS



Short, focused 10–15 minute safety sessions led by SC811 experts to reinforce damage prevention and keep your team safe. Book a session on-site, virtually, or in-office through our website or by email.



[Learn More Here](#)

FAQ SPOTLIGHT

What if I accidentally hit a utility line?

- Stop working immediately
- Clear the area if there is a gas leak
- Call 911 if there's immediate danger
- Contact the affected utility company
- Report the incident to SC811



This Issue

- Tailgate Talks
- HB3571
- Meet The Team

What's The Scoop?

This year is flying by, and fall has officially arrived. With cooler temperatures and leaves beginning to fall, another dig season is coming to a close. So far in 2025, SC811 has processed 1,078,038 notifications – already a 15.64% increase from this time last year.

As the season slows down, it's a great time to focus on training. Our Public Awareness team is available to lead Tailgate Talks and customized sessions for crews, excavators, and utility partners. These short, focused trainings are a simple way to reinforce damage prevention best practices before the new law changes take effect in 2026.

Fall is also a perfect time for outdoor projects like tree planting, fencing, and landscaping. Remember that even these small jobs require a locate request. Safe digging practices protect underground utilities and keep our communities connected as we move into the holiday season.

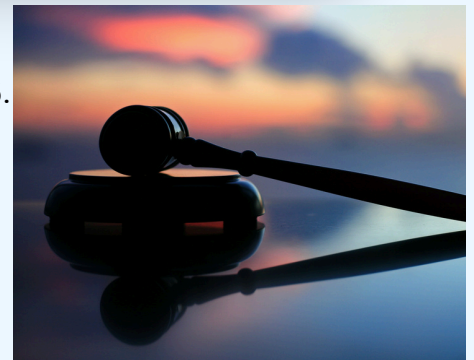
Fall Safety Tip:

Watch for signs of a natural gas leak, and always know who to contact if you notice anything unusual. Contact your gas provider first and in an emergency call 911.

Stay connected with us on Facebook, Instagram, LinkedIn, and X to be the first to know!

This Month's Must-Know

Major updates to the South Carolina Underground Facility Damage Prevention Act are coming in May 2026. To help you prepare, we've added new resources to our website, including a summary sheet, a detailed law breakdown, and a side-by-side comparison of the current law and the 2026 updates.



[Review the current law and upcoming changes here.](#)

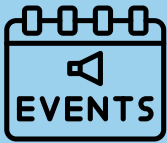


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Meet The Team



Our Public Awareness Liaisons, LaDonna and Kareem, play a big role in connecting with communities across South Carolina to promote safe digging. From trainings to local events, they’re out in the field helping spread the 811 message. Want to get to know them better? Check out their individual “Meet the Team” videos on our YouTube channel [here](#).



UCC Meetings in your area every month!

[VIEW ALL 2025 EVENTS](#)

Mark of the Month: Orange

Ever noticed **bright orange** markings on the ground? That is the APWA color code for **communication, alarm, signal, and cable lines**. These lines keep us connected from internet to emergency services and damaging them can cause costly outages and safety risks. If you see **orange marks**, dig with care and always respect the tolerance zone.

Annual Notification Change - Quarter 3

July, August, and September

2024 Total Notifications	2025 Total Notifications
375,262	418,212

Year-over-Year Change July & Aug (2024 to 2025): Up 7.45%

2025 Quarter 3 Stats

Call Volume	Top Types of Work
40,858	Fiber Electric Sewer
On Time Response	Avg. Monthly Damages
54.02%	312

2025 Holiday Calendar

January 1st	New Year’s Day
January 20th	Martin Luther King, Jr. Day
February 17th	Presidents Day
May 9th	Confederate Memorial Day
May 26th	Memorial Day
July 4th	Independence Day

September 1st	Labor Day
November 11th	Veteran’s Day
November 27th	Thanksgiving Day
November 28th	Day after Thanksgiving
December 24th	Christmas Eve
December 25th	Christmas Day
December 26th	Day after Christmas

These are legal holidays. SC811 will be open and the 3 full working day notice will be calculated from the next business day.

