



BETWEEN THE LINES NEWSLETTER

ISSUE 1

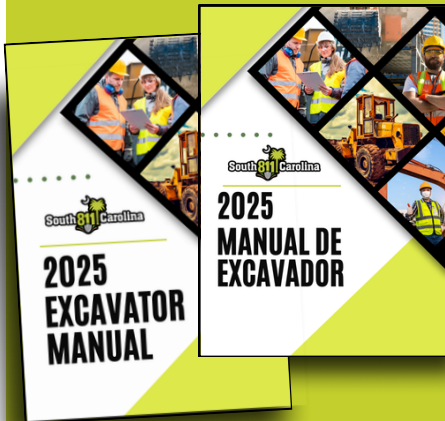
SPRING 2025

exactix

Become a Plus User

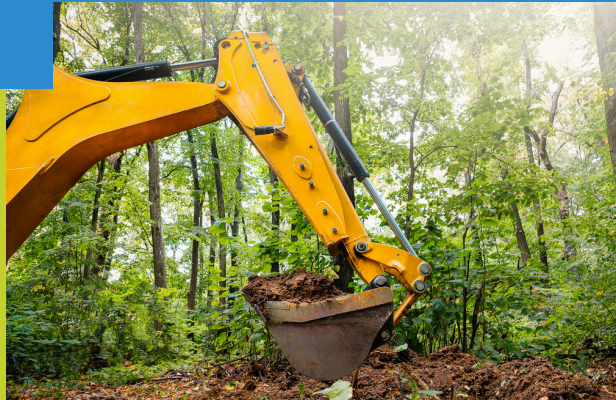
- > Instant Ticket Numbers
- > Update & Close Out Notices
- > Perform Secondary Actions
- > Skip The Wait!

Sign up for training [here](#) or contact our Helpdesk:
1(800)290-2783 Option 1



Need an updated Excavator Manual?

Our 2025 manual is available on our [website](#) for download or hard copy. Download it [here](#). Request a hard copy [here](#).



This Issue

- SafeNex Community
- Upcoming Events
- National Safe Digging Month

What's The Scoop?

Spring is finally making its way to the Carolinas, and we couldn't be more excited for the warmer weather ahead! With sunshine and blooming landscapes comes our busy 2025 dig season. Our team has been diligently preparing for the anticipated increase in call center notifications, and we're ready to hit the ground running.

Our dedicated Public Awareness Team has been working tirelessly, attending UCC meetings and conducting trainings throughout the region. Their passionate efforts have laid the groundwork for an exceptional lineup of upcoming events designed to engage both seasoned professionals and newcomers to our community. We're particularly excited about [Safety Summit West](#) on April 3rd, which will feature Eric Giguere from Safety Awareness Solutions as our Keynote Speaker.

Stay connected with all our activities by following us on [Facebook](#), [Instagram](#), [LinkedIn](#), and [X](#), where we regularly share event information, project updates, behind-the-scenes photos, and educational content about our important work in South Carolina.

As always, we extend our sincere appreciation to our dedicated members and partners whose continued support makes our mission possible. Here's to an incredible 2025 dig season!

This Month's Must-Know

We are so excited to announce that our online community, SafeNex, is now live. This community is a platform to have open discussion about safety, best practices, upcoming events, trainings, etc.

We would love for you to join us!

[**Register Here**](#)



National Safe Digging Month

National Safe Digging Month (NSDM), established in 2008, serves as a crucial annual reminder about underground utility safety. This April observance brings together utility companies, excavators, homeowners, and safety advocates to promote one essential message: Always contact 811 before any digging project.

Every six minutes, an underground utility line is damaged because someone didn't contact 811 before digging. These incidents can result in service disruptions, costly repairs, environmental damage, and even life-threatening injuries. NSDM helps reduce these accidents through education and awareness. View the official NSDM Governor's Proclamation [here](#).

Want to join us in promoting safe digging awareness? Check out our full calendar of events and activities at sc811.com, or connect with us on our social media platforms to participate in our digital campaign. You can also request a [National Safe Digging Month banner](#) to display. Share your pictures on social media and tag South Carolina 811.



Get The Scoop on
811: April 1st in Greer, SC
Safety Summit West: April 3rd in Rock Hill, SC
Joint NC/SC UCC Conference: May 14th-16th in Wrightsville Beach, NC
UCC Meetings in your area every month!

[VIEW ALL 2025 EVENTS](#)

Annual Notification Change - Quarter 1

January, February, and March

2024 Total Notifications	2025 Total Notifications
320,863	282,740 +

Year-over-Year Change Jan & Feb (2024 to 2025): Up 14.99%

2024 YE Stats

ON TIME Positive Response	Damages Reported	
59.46%	2,603	
Cumulative Escalations	New Member Adds	Sum of Fines Paid
918	8	\$7,500

2025 Holiday Calendar

January 1st	New Year's Day	September 1st	Labor Day
January 20th	Martin Luther King, Jr. Day	November 11th	Veteran's Day
February 17th	Presidents Day	November 27th	Thanksgiving Day
May 9th	Confederate Memorial Day	November 28th	Day after Thanksgiving
May 26th	Memorial Day	December 24th	Christmas Eve
July 4th	Independence Day	December 25th	Christmas Day
		December 26th	Day after Christmas

These are legal holidays. SC811 will be open and the 3 full working day notice will be calculated from the next business day.

