



## SC811 WEB PORTAL EMERGENCY SUSPEND USER AGREEMENT

The user entering the locate notice is legally responsible to ensure all information provided is accurate. In addition, all users must agree to comply with SC811 notice entry guidelines. This information is provided in the "Manual" and is sent to the user upon completion of the application and set-up process.

The Emergency Suspend Feature is a privilege given to specific users who meet essential criteria required by SC811. The user's compliance to the provisions of the South Carolina Underground Damage Prevention Act and adherence to SC811 policies and procedures are some of the measurements considered. These privileges may be revoked due to noncompliance of any of SC811's required guidelines. **SC811 is not liable for Emergency Notices that are not processed due to the user's failure to follow the below procedures in its entirety.**

In order to utilize the Emergency Suspend Process the user will need to create the notice within the SC811 Portal. Once the notice information is populated the user will click "submit" which then brings up a pop-up box informing the user to contact SC811. Users need to immediately call SC811 and let a Customer Service Representative (CSR) know they have an "Emergency Suspend Notice." The CSR will then verify the information on the notice verbally, and provide you with an emergency notice number. Please keep in mind the notice will remain on hold, in an Emergency Suspend Queue, until the user contacts SC811 personnel. If the user does not contact SC811 within a reasonable amount of time the Emergency Suspend Notice is subject to be voided.

Please review the information below regarding South Carolina's statutory definition of an emergency, excavator requirement pertaining to emergency excavation.

### **South Carolina Underground Facility Damage Prevention Act**

#### § 58-36-20 (Definitions)

(8) 'Emergency' means a sudden or unforeseen event involving a clear and imminent danger to life, health, or property; the interruption of essential utility services; or the blockage of transportation facilities, including highway, rail, water, and air, which require immediate action.

#### §58-36-80 (Emergency Excavation)

- A. An excavator performing an emergency excavation or demolition is exempt from the notice requirements in Section 58-36-60. However, the excavator must give, as soon as practicable, oral notice of the emergency to the notification center and the facility operator. The excavator must provide a description of the circumstances to the notification center and request emergency assistance from each effected operator in location and providing immediate protection to the facilities.

- B. The declaration of an emergency excavation or demolition does not relieve any party of liability for causing damage to an operator's facilities, even if those facilities are unmarked.

DATE\*

Electronic Signature

You agree your electronic signature is the legal equivalent of your manual signature on this agreement.