



First time locate notices:

These are the locate notices types that are first entered into the SC811 system.

DESIGN

A Design locate notice is a non-excavation type of notice and is a 15 full working day notice (not including the day of the call). Member operators will be notified to respond to the requestor within 15 full working day notice (not including the day of the call). It is never updated or sent through as a remark. A Normal notice will have to be issued prior to any actual digging work being done.

Update: There is no update date on this notice type.

Positive Response: Yes

EMERGENCY

An Emergency locate notice is sent to the member operators and/or contract locator(s) when the excavation is a sudden or unforeseen event involving a clear and imminent danger to life, health, or property; the interruption of essential utility services; or the blockage of transportation facilities, including highway, rail, water, and air, which requires immediate action. The work date and time on an emergency is set for the current date and time the emergency is processed. There is not a set time for the lines to be marked and is up to the member operators as to how soon they can respond to mark the area.

Update: Update on the 12th working day and expires on the 15th full working day

Positive Response: Yes

EMERGENCY SUBAQUEOUS

An Emergency Subaqueous locate notice is sent to the member operators and/or contract locator(s) when the excavation is taking place in and/or under water and is a sudden or unforeseen event involving a clear and imminent danger to life, health, or property; the interruption of essential utility services; or the blockage of transportation facilities, including highway, rail, water, and air, which requires immediate action. The work date and time on an emergency subaqueous is set for the current date and time the locate notice is processed. There is not a set time for the facilities to be marked and is up to the member operators as to how soon they can respond to mark the area.

Update: Update on the 12th working day and expires on the 15th full working day

Positive Response: Yes



NORMAL

A Normal locate notice is a 3 full working day notice (not including the day of the call), excluding weekends and holidays to have underground lines marked. It can be scheduled up to 12 full working days in advance and will expire in 15 full working days from the work date. If you would like to meet with the locator(s) on site, please make a comment in the remarks section.

Update: Update on the 12th working day and expires on the 15th full working day

Positive Response: Yes

SUBAQUEOUS

A Subaqueous locate notice is when the work will take place under a body of water: including rivers, streams, lakes, waterways, swamps and bogs. This notice requires a 10 full working day notice (not including the day of the call), excluding weekends and holidays. Subaqueous notices may be scheduled up to 20 full working days in advance. On subaqueous notices, the tolerance zone is 15ft out either side of an indicated facility.

Update: Update on the 12th working day and expires on the 15th full working day

Positive Response: Yes

VOID

A Void is used when reviewing a locate notice that was entered through the website portal that SC811 cannot process. This notice must be re-entered by the caller either by calling the center (dial 811) or re-entering it on the website portal.

Update: No actions can be taken on this locate notice

Positive Response: No

Secondary Notice Actions:

These are actions that can be taken on existing locate notices.

CANCEL

A Cancel locate notice is used when any changes need to be made on a previously entered notice or per caller request.

Update: There is no update date on this notice type

Positive Response: No

EMERGENCY CANCEL

An Emergency Cancel locate notice is used when any changes need to be made on a previously entered Emergency notice or per caller request.

Update: There is no update date on this notice type

Positive Response: No



EMERGENCY NO SHOW

An Emerg-No Show is used when a caller calls back and states the area is not marked. An Emerg-No Show can be processed if the locators have not responded. There is not a set time for the locators to respond and it is up to the member operators as to how soon they can respond. Excavators will be asked: "What facilities have not been marked?" when calling in this type of notice.

Update: There is no update date on this notice type

Positive Response: Yes

EMERGENCY REMARK

An Emerg-Remark is used when member operators need to be notified to remark the underground lines due to fading, weather, or if someone else destroyed the markings. There is not a set time for the locators to remark the location. It is up to the member operators as to how soon they can respond.

Update: There is no update date on this notice type.

Positive Response: Yes

EMERGENCY RESEND

An Emerg-Resend is used when additional information needs to be added to an existing emergency locate notice but does not change the information on the original emergency locate notice.

Update: There is no update date on this notice type

Positive Response: Yes

NO SHOW

A No Show is used when informing member operators when they have not been out to mark the area and the 3 full working day notice has expired. The member operators have within 3 hours to respond from time the no show notice has been sent out. Excavators will be asked: "what facilities have not been marked?"

Update: There is no update date on this notice type

Positive Response: Yes

REMARK

A Remark is used if markings are faded, have been destroyed due to weather, or if a company other than your company destroyed the markings.

Update: Update on the 12th working day and expires on the 15th full working day

Positive Response: Yes



RESEND

A Resend is used when additional information needs to be added to an existing locate notice but does not change the information on the original locate notice.

Update: There is no update date on this notice type

Positive Response: Yes

SUBAQUEOUS UPDATE

A Subaq-update extends the life of a subaqueous locate notice. The update needs to be made by the 12th working day and the locate notice expires on the 15th working day.

Update: Update on the 12th working day and expires on the 15th full working day

Positive Response: Yes

SUBAQUEOUS REMARK

A Subaq-Remark is used if markings have been destroyed by someone or something other than the company doing the work. There is not a set time for the locators to remark the location. It is up to the member operators as to how soon they can respond.

Update: There is no update date on this notice type

Positive Response: Yes

SUBAQUEOUS RESEND

A Subaq-Resend is used when additional information needs to be added to an existing subaqueous locate notice but does not change the information on the original subaqueous locate notice.

Update: There is no update date on this notice type

Positive Response: Yes

SUBAQUEOUS NO SHOW

A Subaq-No Show is used when a caller calls back and states the area is not marked and the 10 full working day notice has expired. The member operators have within 3 hours to respond from time the no show notice has been sent out. Excavators will be asked: "what facilities have not been marked?"

Update: There is no update date on this notice type

Positive Response: Yes

SUBAQUEOUS CANCEL

A Subaq-Cancel is used when the work will not take place or any changes need to be made on a previously entered subaqueous notice.

Update: There is no update date on this notice type

Positive Response: No



UPDATE

An Update is used when excavation has not been completed by the 12th working day on the existing locate notice. This action will extend the life of the excavation work for 15 working days.

Update: Update on the 12th working day and expires on the 15th full working day

Positive Response: Yes